

# S P O'Neill Plumbing & Heating



- A. For refurbishment works of any nature, a deposit of 100% of the total materials on the quotation will be required seven days (or fourteen days if deposit is by cheque) prior to commencement of works so all materials can be ordered from our suppliers, or where a trade merchant has priced the main bulk materials, they can be paid for by the customer at the suppliers, and arrange delivery, with the merchant or S P O'Neill Plumbing & Heating, and the difference between the merchant price for materials and the material amount quoted will serve as the deposit to cover extra materials that will be required to carry out the works. With the balance becoming due upon completion of agreed works
- B. For Installations to new buildings, payment is to be staged on completion of first fix and completion of second fix, with any and all materials supplied, deposit to cover the materials will be required.
- C. All monies not paid upon completion will become overdue, after seven days after completion of all works.
- D. S P O'Neill Plumbing & Heating will retain title to all goods supplied until full settlement of invoices is received, in the event of payment default, S P O'Neill Plumbing & Heating will be entitled to gain entry to recover any or all materials supplied.
- E. Overdue Accounts will incur an "Over Due" charge of 10% of the final invoice, or 4% above Barclays Bank Base Rate, whichever is the lowest, per month that all monies are outstanding.
- F. No extra work will be undertaken without prior approval and instruction from the owner/occupier or site agent/fore person. Approval will be in the following forms:-
  - i. Written quotation supplied by S P O'Neill Plumbing & Heating.
  - ii. and/or Site instruction from the builders.
    - ◆ Note all extra work will be covered by this agreement, as per signed to the original quotation.
- G. Interruptions of work due to reasons beyond the control of S P O'Neill Plumbing & Heating, or any of their agents, will be charged at our standard hourly rate.
- H. Postponement of agreed start dates to be notified to S P O'Neill Plumbing & Heating at least fourteen days prior to the agreed start date. Failure to do so could render a daily site charge being added to the invoice for lost time.
- I. Cancellation of the contract less than 14 days prior to the commencement of the agreed start date will render 10% of the invoice becoming due, plus payment of any invoices for materials especially for the works involved.
- J. Any materials supplied by S P O'Neill Plumbing & Heating, carry the normal manufactures guarantee, any materials supplied other than those by S P O'Neill Plumbing & Heating will not be guaranteed by S P O'Neill Plumbing & Heating, and therefore in the event of breakdown or damage before and after installation, which causes S P O'Neill Plumbing & Heating to rectify this problem will result in a charge at our standard hourly rate, this is directed to the client.
- K. These Terms and Conditions are always in force, even if they have not been attached to any quotation or estimate, because most work is estimated over the telephone before we actually attend to carry out any and all services, so they are readily available on our website, and viewable at all times at <http://www.spoplumbing.co.uk/Terms.pdf>

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I acknowledge receipt of the quotation, either written or verbally and commission S P O'Neill Plumbing & Heating, to carry out the works as specified in the quotation, and I agree to abide by the terms and conditions as laid out.

In return S P O'Neill Plumbing & Heating agree to carry out the works as specified and for the amount shown in the Quotation.

Quotation No:..... Cost: £..... Signed:..... Dated:.....

Name:.....

Address:.....

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Email:..... Phone No:.....

Please sign and return if you require the works to be undertaken with any or all Deposits.